

'Annexure A'

Escalation Matrix:

Details of	Contact Person	Address	Contact No.	Email Id	Working Hours
Customer care	Mr Haresh B Zore	403-404 Cosmos Court Above Waman Hari Pethe Jewellers S V Road Vileparle West Mumbai 400056.	9930545090 022-26105973/74	Haresh_zore@nayanmvala.com	Monday to Friday 9.30 am to 6.30 pm
Head of Customer Care	Mr Haresh B Zore	403-404 Cosmos Court Above Waman Hari Pethe Jewellers S V Road Vileparle West Mumbai 400056.	9930545090 022-26105973/74	Haresh_zore@nayanmvala.com	Monday to Friday 9.30 am to 6.30 pm
Compliance Officer (Depository Participant)	Mr Haresh B Zore	403-404 Cosmos Court Above Waman Hari Pethe Jewellers S V Road Vileparle West Mumbai 400056.	9930545090 022-26105973/74	Haresh_zore@nayanmvala.com	Monday to Friday 9.30 am to 6.30 pm
Compliance Officer (STOCK EXCHANGE)	Mr. Jayantilal H Ratanpal	403-404 Cosmos Court Above Waman Hari Pethe Jewellers S V Road Vileparle West Mumbai 400056.	9331008810 022-26105973	jhratanpal@nayanmvala.com	Monday to Friday 9.30 am to 6.30 pm
Chief Executive Officer (CEO)	Mr. Dharmesh N Vala	403-404 Cosmos Court Above Waman Hari Pethe Jewellers S V Road Vileparle West Mumbai 400056.	9322295416 022-26105973/74	dharmesh@nayanmvala.com	Monday to Friday 9.30 am to 6.30 pm

In absence of response/ complaint not addressed to your satisfaction, you may lodge a complaint with CDSL at <https://www.cdslindia.com/Footer/grievances.aspx> or SEBI at <https://scores.gov.in/scores/Welcome.html> or with. Please quote your Complaint Ref No. while raising your complaint at SEBI SCORES/ Depository portal.